



General Terms and Conditions
Version July 2003

femmestyle
Schütttaustrasse 73/Top 5
A-1220 Vienna

The company "femmestyle" acts as an agent for medical specialists in the areas of plastic surgery and dentistry.

Furthermore, Femmestyle, as an agent, organises the desired arrangements for patients in regards to the journey, the stay at the clinic and the operation.

As femmestyle only acts as an agent between the patients and the medical specialists, and the various hotels and tour operators, femmestyle's liability is in accordance with the agent contract. Femmestyle has no liability in regards to medical services, the journey or accommodation.

An agency contract is a signed personal offer including the acceptance of the general terms and conditions.

Conditions for an agency contract:

- Return of the signed personal offer including acceptance of the general terms and conditions and the operation form.
- Advance payment of the registration fee amounting to £349.- once operation dates have been confirmed.
- The outbound and return flights will be booked by femmestyle at least four weeks prior to the date of operation (upon receipt of date proposals from the patient and finding out about flight availability).
- Femmestyle cannot be held responsible for any changes in schedules due to acts of nature beyond control or due to airline problems.
- Current airport departures: Manchester, London

Conditions for an operation appointment:

- A valid agency contract
- The examination and the clearance from the plastic surgeons and the anaesthetists.

Cancellation:

If the operation is decided against, because the operation is not possible due to medical reasons determined by the plastic surgeon or the anaesthetist or due to the withdrawal of the patient after the first consultation because of personal reasons, no extra costs are charged to the patient.

Reimbursement

The registration fee will only be reimbursed if the desired operation was not performed due to the proven negligence on behalf of femmestyle.

femmestyle

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